

## SSD 10382 90-102 Regent Street – Main Construction Complaints Register

Rev: 23

Last Rev and Date: REV 23 – 01/12/2023

Date: 06/01/2024

No	Date	Description of Complaint	Action Taken or Reason Why No Action was Taken	Monitoring Details of Follow up Contact	Date Complaint Closed/Resolved
1	04.02.22 @9:02am	Email sent by CoS Matthew Bradbury detailing they had received a complaint from a resident in 11-11A Gibbons st Redfern that loud demolition works at 7am.	Damon Washington (Senior Project Engineer) responded via email on 05.02.22 @ 9:30am. Management staff all advised of complaint and toolbox of all subcontractors onsite advising of the loud work hours as per DA conditions.  Noting that the condition D6 is;  "Rock breaking, rock hammering, sheet piling, pile driving, and similar activities may only be carried out between the following hours: (a) 9.00 am to 12.00 pm, Monday to Friday; (b) 2.00 pm to 5.00 pm Monday to Friday; and (c) 9.00 am to 12.00 pm, Saturday."	Resident details not communicated.  City of Sydney – Matthew Bradbury <a href="mailto:mbradbury@cityofsydney.nsw.gov.au">mbradbury@cityofsydney.nsw.gov.au</a> Mobile: +61 448 228 710	05.02.22
2	15.08.23	Email sent by a resident detailing that the construction crane lights were shining directly into the building windows and are incredibly bright.	Wayne Famlonga (Site Manager) conducted a toolbox talk to the crane crew in regard to turning off the crane stair lights overnight.	Resident details on the complaint email.	15.08.2023
3	04.10.23	Email sent buy CoS Karen Dunne detailing they had received a complaint from a resident about loud walkie talkies being used inappropriately.	Wayne Famlonga (Site Manager) has conducted a toolbox talk to all site members informing them about the complaint and that it is not tolerated on site.	Resident details not communicated.  City of Sydney – Karen Dunne Email: <a href="mailto:kdunne@cityofsydney.nsw.gov.au">kdunne@cityofsydney.nsw.gov.au</a>	04.10.2023